



**New Years Eve 2019
Terms & Conditions**

Reservation

All offers are subject to availability.

All reservations should be made by email reserving online on our website and then the appropriate deposit will need to be made via a bank transfer to secure your reservation.

All verbal bookings will be treated as provisional and will be held for a maximum of 7 days pending receipt of written confirmation and the appropriate deposit.

Payment

Deposits and pre-payment are required for all bookings for the New Years Eve event.

When booking a non-refundable deposit of £50.00 per person x 2 is required on booking.

Monies for non or late arrivals are forfeited and cannot be transferred to other members of the party

Once tickets are paid in full, under NO circumstances will there be any refunds as a result of cancellation or decreases in the number of guests attending, late arrival or non-attendance.

Children

Children over the age of 16 years are classified as adults.

Children between 2 - 15 years attending the Dinner or the Dance are charged at 50% of the adult price and under 3's are charged a cover charge of £10.00 if attending the Dinner. Proof of age will be required at the point when deposit or full payment is made.

Please ensure that children refrain from running and playing in all communal areas so that we do not disturb other guests. Parents/Guardians are fully responsible for all children attending.

Occupancy

All guests visiting the lounge must be 18 years of age and must present identification upon check-in.

Check in time is 9.30pm; Check out time is 12.30am.

General Information

Bookings are subject to availability and prices quoted at the time of booking

Please address any comments in writing to the Management